

Quarterly

Site Update

Spring 2020



COVID-19 FAQs



Q: Can I catch kids up with books if they missed a well-child visit (WCV) because of COVID-19?

A: Yes, catch them up! Different from if a family decides to skip a visit, families may have missed a WCV for reasons out of their control. Like with vaccines, we hope children will soon be up-to-date with their books. [Print this flyer and post it where everyone who gives books can see!](#)

Q: Our practice is seeing more/less children than usual for well-child visits. What should I do about ordering books?

A: Track your inventory and continue to use the use-and-replace model. If you need to order more books for some age groups, try consolidating your order to save on shipping costs. Send us a message in the order area anytime your order seems out of the ordinary.

Q: Is Raising Readers still shipping books and birth totes?

A: Yes. Due to high shipment volume, it may take the full 3-5 business days to receive your shipment.

Q: Will Raising Readers be doing annual site visits this summer at my hospital or site?

A: Chatting with you face-to-face is one of the best parts of our job. However, out of an abundance of precaution and to give you the space to do your good work, we will be doing site visits over the phone. To set up an appointment, either email us directly or at info@raisingreaders.org or message us through your site login page.

**Need Assistance?
Contact Us
1.800.397.3263**

Anne Quirion
Program Manager
(207) 661-7561

Mary Catherine Tee
Program Manager
(207) 661-7531

Roxanne Rowe
Prog. Coordinator
(207) 661-7593

Kellie Stanhope
Prog. Coordinator
(207) 973-6855

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