



Raising Readers Update

Hospitals Earn Awards for Promoting Reading



Stephanie Mellen RN and LuAnn Frenette RN represented St. Mary's Regional Medical Center



Beth Skarbinski, Sarah Austin, Nancy Wood, and Sharron Sieleman represented CMMC.

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Two participating hospitals earned special recognition for their efforts to encourage Maine parents to read to their young children. Central Maine Medical Center and St. Mary's Regional Medical Center in Lewiston recently received awards from **Ready...Read**, a collaboration of Lewiston-Auburn schools, public libraries and other groups which encourages reading to children, age birth to five, 20 minutes per day to prepare them to enter kindergarten. Congratulations!

Upcoming Title Changes

Shipping soon
for 6 months.



Shipping soon
for 12 months



Just What You Ordered

With an average of 600 books per day shipping out of the warehouse, we're fortunate to rarely have order or delivery problems, but they do sometimes happen. Keep these tips in mind as you unpack an order.

Questions?

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- 1. If you receive fewer (or more) books than you ordered**, please call. We can ship your missing books right away, or arrange to pick up the extra books if you choose not to keep them. Either way, let us know so we can adjust our inventory.
- 2. We only send you books when you order them.** If you haven't placed an order and you receive a shipment, give us a call. It may be a shipment for another practice.
- 3. Look for the fluorescent green sticker.** Wondering if your order arrived? We ship in recycled boxes, so look around for a box with the bright green sticker with our logo on it.
- 4. Orders take 3 - 5 business days to arrive.** If it's been longer than that, give us a call and we'll check the status of the order. (*Note*: Fax orders may take a day or two longer.)

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